



Hartlepool College of Further Education is taking part in the Learner Views survey in 2009/10

Take part – we need your views!

What's it all about?

What are your views of your learning experience Hartlepool College of FE? Now's your chance to have your say – your views matter! This is part of a national survey and learners in every college and learning provider in England will be taking part.

The Learner Views survey starts on 1 October 2009 and runs until 12 February 2010. You can express what you think about the quality of teaching and your satisfaction with your learning experience, the support you are given and how you are treated.

How do I take part?

It's an online survey. You can access the survey at any time during the survey period by accessing the **College website** or logging into your **Blackboard account** or by accessing the survey direct at <http://ffe.lsc.gov.uk/Surveys/>

To access the survey you will need two pieces of information; the college **ID number 10002917** and your student number. You will find your student number on your college enrolment invoice or learning agreement, please contact your college tutor or assessor if you need help finding your student number.

Do my views count?

Your views are essential! This is your opportunity to feed back your comments about your learning experience to the Learning and Skills Council (the LSC is the body that funds your learning). Your views will be used to generate a measure of the performance of Hartlepool College of Further Education which can be compared against other colleges and providers in England. This rating will help us to see how well we are doing compared with other organisations and to respond accordingly. It will also help future learners to decide if they want to learn at our organisation.

What happens when the survey is finished?

In spring 2010, the LSC will send us the results and it's up to us how we decide to share them. This year the survey results will be made public. It is hoped that the results will help learners like you make more informed decisions about where they want to study.

The survey is very short, taking three to four minutes for most learners to complete.

Is the data safe?

Yes. All the research work is undertaken by the research companies Ipsos MORI and RCU and is carried out in accordance with the Data Protection Act 1998 and guidelines agreed by the Market Research Society.

If you have any queries about the survey please contact **Jeanette Hart** on **01429 404023** or by emailing jhart@hartlepoolfe.ac.uk.

Thank you for your support, please complete your response by **12 February 2010** so that your views can be counted.