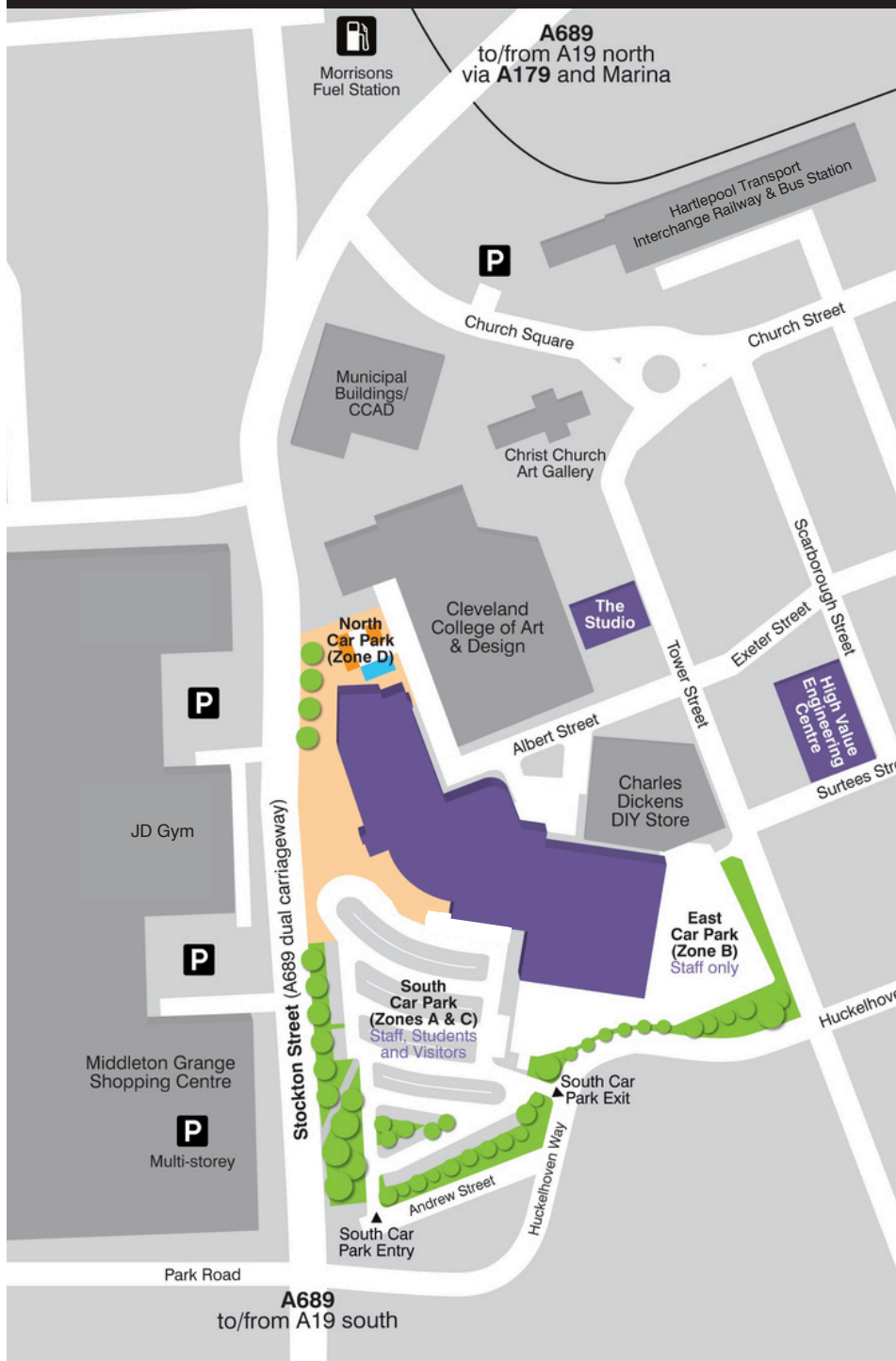


# Hartlepool College General Location

Hartlepool College is located in the centre of town, directly on the A689 dual carriageway. The College has on-site parking facilities. For direct access to our main car park, SatNavs should use **TS24 7LB**.

For bus and rail travel, the College is only three minutes walk from Hartlepool Transport Interchange/Railway Station.



Hartlepool College  
of Further Education

## Contacting Us

Phone:  
**01429 295000**

Email:  
**enquiries@hartlepoolfe.ac.uk**

## Finding Us


Hartlepool College is located on the A689 (Stockton Street), which directly connects to the A19 from the south or via the A179 from the north.

■ Zone C, main car park

■ External alternative car parks

Please note that the parking bays located on Albert Street adjacent to our north car park and on Tower Street do not belong to the College, and are patrolled by Parking Enforcement.

**Please make sure vehicles are secure and valuables are out of sight. The College accepts no liability for any loss or damage.**



# Frequently Asked Questions - Hartlepool College Parking System

See the attached [YourParkingSpace](#) flyer for the full guide on using our public car park.

## Q: How much does parking cost?

A: General parking costs £1.50 per visit within 24 hours.

## Q: Where do I pay?

A: There are multiple options including mobile app, online, or physical kiosks in college reception, and also via phone on 0330 333 8434. Please see the attached flyer for full details.

## Q: When does the new system start?

A: The new system is in place from 8<sup>th</sup> September 2025.

## Q: What if I forget to pay?

A: Please contact the vendor, [YourParkingSpace](#).

## Q: How do visitors get validation?

A: Please ensure a visitor's space has been booked via reception and ensure you submit your registration number at reception before leaving.

## Q: What about drop off and pick up?

A: These areas continue as normal - use the intercom to speak to reception. There is a 30 minute drop off period. This also applies to the contractor's car park.

## Q: What are the operating hours?

A: The car park is in operation Monday to Friday, 7:00 - 21:30.

## Q: Are there alternative parking options nearby?

A: Yes, see the [council parking map](#) for local alternatives.

## Q: What if the system isn't working?

A: Please contact the vendor, [YourParkingSpace](#).

## Be Aware

Please drive slowly and carefully and watch out for cars backing out of bays who may not have seen you, and always follow the directions indicated on the roadways by large arrows. Be mindful that pedestrian walkways cross the car park. Please park your vehicle completely within bay boundaries. Tailgating through barriers is completely forbidden. Please report any vehicles that do so to reception staff. CCTV is in operation in all zones.

Please note that you must ensure you park in the correct zone, even if you have paid your parking fee. Please do not park in any area other than the main South Car Park (Zone C) if you are using the paid public parking system.

# Using our pre-booked Visitor Bays (V1 to V7)

Seven dedicated visitor's bays are located in Car Park Zone 'A', and these must be pre-booked. **Upon arrival (1)**, proceed to the **intercom (2)** where you can use the intercom to speak to reception giving your name and reserved space number. You will be given entry and will find the reserved spaces immediately to the left behind this barrier, marked in yellow **V1 to V7 (3)**. The **College reception (4)** is a short distance from the visitor parking area. When you are ready to leave, enter your registration number at reception. You can then vacate the car park via the **South Car Park Exit (5)**.

