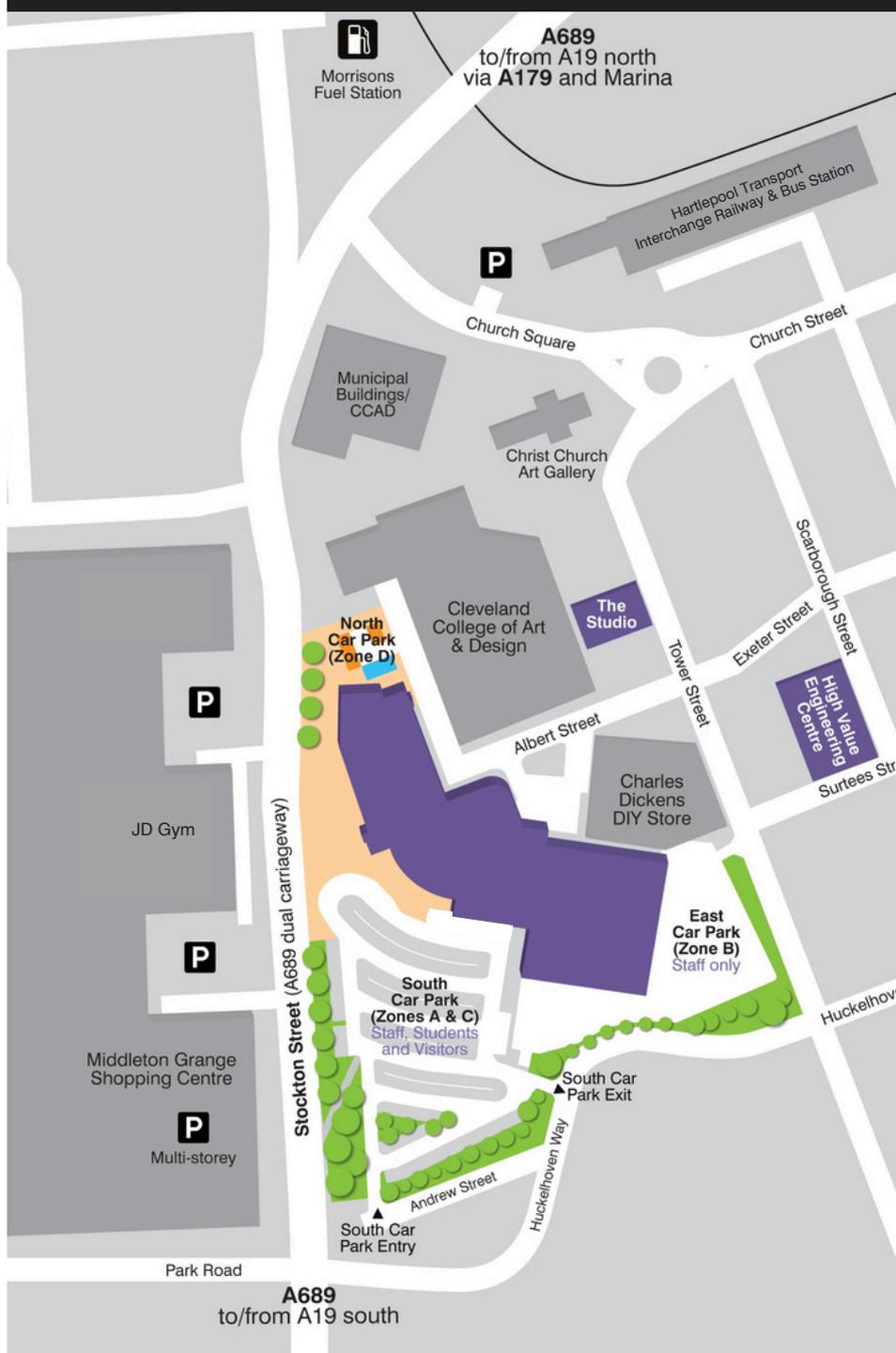


# Hartlepool College General Location

Hartlepool College is located in the centre of town, directly on the A689 dual carriageway. The College has on-site parking facilities. For direct access to our main car park, SatNavs should use **TS24 7LB**.

For bus and rail travel, the College is only three minutes walk from Hartlepool Transport Interchange/Railway Station.



Hartlepool College  
of Further Education

## Contacting Us

Phone:  
**01429 295000**

Email:  
**enquiries@hartlepoolfe.ac.uk**

## Finding Us

Hartlepool College is located on the A689 (Stockton Street), which directly connects to the A19 from the south or via the A179 from the north.

■ Zone C, main car park

■ External alternative car parks

Please note that the parking bays located on Albert Street adjacent to our north car park and on Tower Street do not belong to the College, and are patrolled by Parking Enforcement.

**Please make sure vehicles are secure and valuables are out of sight. The College accepts no liability for any loss or damage.**



# Frequently Asked Questions - Hartlepool College Parking System

See the attached [YourParkingSpace](#) flyer for the full guide on using our public car park.

## Q: How much does parking cost?

A: General parking costs £1.50 per visit within 24 hours.

## Q: Where do I pay?

A: There are multiple options including mobile app, online, or physical kiosks in college reception, and also via phone on 0330 333 8434. Please see the attached flyer for full details.

## Q: When does the new system start?

A: The new system is in place from 8<sup>th</sup> September 2025.

## Q: What if I forget to pay?

A: Please contact the vendor, [YourParkingSpace](#).

## Q: How do visitors get validation?

A: Please ensure a visitor's space has been booked via reception and ensure you submit your registration number at reception before leaving.

## Q: What about drop off and pick up?

A: These areas continue as normal - use the intercom to speak to reception. There is a 30 minute drop off period. This also applies to the contractor's car park.

## Q: What are the operating hours?

A: The car park is in operation Monday to Friday, 7:00 - 21:30.

## Q: Are there alternative parking options nearby?

A: Yes, see the [council parking map](#) for local alternatives.

## Q: Is blue badge parking still available?

A: Designated spaces remain in the North car park - please see map for details.

## Q: What if the system isn't working?

A: Please contact the vendor, [YourParkingSpace](#).

## Be Aware

Please drive slowly and carefully and watch out for cars backing out of bays who may not have seen you, and always follow the directions indicated on the roadways by large arrows. Be mindful that pedestrian walkways cross the car park. Please park your vehicle completely within bay boundaries. Tailgating through barriers is completely forbidden. Please report any vehicles that do so to reception staff. CCTV is in operation in all zones.

# Using our pre-booked Visitor Bays (V1 to V7)

Seven dedicated visitor's bays are located in Car Park Zone 'A', and these must be pre-booked. **Upon arrival (1)**, proceed to the **intercom (2)** where you can use the intercom to speak to reception giving your name and reserved space number. You will be given entry and will find the reserved spaces immediately to the left behind this barrier, marked in yellow **V1 to V7 (3)**. The **College reception (4)** is a short distance from the visitor parking area. When you are ready to leave, enter your registration number at reception. You can then vacate the car park via the **South Car Park Exit (5)**.



**YOUR  
PARKING  
SPACE.**

# How the parking system works.

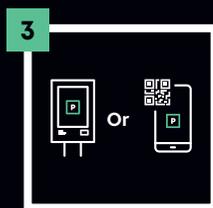
This is a **pay on exit** car park.



The camera captures your vehicle registration upon arrival.



Park your vehicle in an available parking bay.



Pay for your parking when leaving.



Depart the car park.

## Customer Support.

YourParkingSpace Customer Care team are available 24/7 to assist with your parking queries or scan this QR code with your smartphone to submit your assistance request.



**YOUR  
PARKING  
SPACE.**

# How to pay on exit.

Pay for your parking session via one of the payment options below:

## Payment Kiosk (Card only)

1



ABCD I23  
ABCD I23

Enter your vehicle registration.

2



Pay for your parking session with a card.

3



Get your electronic receipt.

## Pay by mobile



**NO APP  
NO CASH  
NO WORRIES**



OR PAY WITH THE YOUR **PARKING** SPACE APP.

LOCATION  
ID

**12550**

No smartphone? Call 0330 333 8434 and enter location ID above.